



## Getting Help with a Heat or Hydro Emergency in Haliburton County



Struggling with home heating, cooling or hydro emergency? Help is available!

**Hydro Disconnection Help:** Before Hydro One disconnects your power for non-payment of arrears, they must notify you by phone and in writing. If you receive a disconnection notice, contact Heat Bank (705-306-0565) or Housing Services (1-877-324-9870) immediately. We can place a hold on the disconnection and assist to reduce arrears and/or make repayment more manageable.

**Heat Bank Haliburton County:** Provides emergency firewood and grants for home heating & hydro emergencies. Intake for LEAP and OESP hydro programs. Info on energy conservation programs & service navigation. Can assist with hydro disconnection notices and more.  
Phone/Text: 705-306-0565 [heatbank@centralfoodnetwork.org](mailto:heatbank@centralfoodnetwork.org) [www.heatbankhc.ca](http://www.heatbankhc.ca)

**Housing Services (formerly Housing Help Centre):** Financial aid may be available for low-income households for emergency housing needs including heat, hydro and emergency repairs. If you are receiving Ontario Works, contact your caseworker. Otherwise, call 1-877-324-9870.

**Fuel for Warmth:** Provides firewood & grants for home heating to households in crisis.  
705-854-9208 [www.fuelforwarmth.com](http://www.fuelforwarmth.com)

**Low Income Energy Assistance Program (LEAP):** If you are behind on your hydro bill and have a lower income, you may be eligible for a grant of up to \$780. Heat Bank is a LEAP intake agency and can do the application with you. Call Heat Bank at 705-306-0565 or LEAP at 1-855-487-5327.

**Ontario Energy Board:** Information on the consumer protection rules that electricity companies have to follow, including special rules for low-income customers. 1-877-632-2727 [www.oeb.ca](http://www.oeb.ca)

**Kawartha Haliburton Renovates:** An interest-free forgivable loan to help with major critical home repairs and/or renovations such as roofing, heating, plumbing etc. Program usually opens in April.  
<https://www.kawarthalakes.ca/en/living-here/housing-services.aspx> 1-877-324-9870 x 3109

**Air Conditioning / Cooling Help:** If you are struggling due to extreme heat and receive OW, ODSP or ACSD, speak with your caseworker about possible assistance to get a cooling unit.

**Cooling & Warming Centres:** During extreme weather events, many municipalities will open cooling or warming sites. Follow your municipality on social media or call your township office.

**Landlord and Tenant Concerns:** If you are a tenant and your landlord is interfering with your heat or hydro or you have questions about your rights as a tenant, you may be eligible for free legal advice through the Community Legal Clinic. 1-800-461-8953 [www.communitylegalclinic.ca](http://www.communitylegalclinic.ca)

**Credit Canada:** A non-profit & accredited agency that offers free credit counselling & debt consolidation services to help deal with debt. 1-800-267-2272 [www.creditcanada.com](http://www.creditcanada.com)

# Need Food?

WE ARE HERE FOR YOU.

## **HALIBURTON** 4C's Food Bank

705-457-3010

[www.haliburton4cs.org](http://www.haliburton4cs.org)

## **MINDEN** Minden Food Centre

705-286-6838

[www.mindenfoodbank.org](http://www.mindenfoodbank.org)

## **WILBERFORCE & CARDIFF**

### **Central Food Network**

705-448-9711

[www.centralfoodnetwork.org](http://www.centralfoodnetwork.org)

